

## Sub-processors

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As well as cloud service providers, TeamHQ makes use of other companies and services to help us operate our business. Collectively, we refer to these companies and cloud service providers as sub-processors. From time-to-time we will change sub-processors may be required to let you know. When we do, we will contact you via email detailing the change.

The key cloud-based services and other sub-processors that TeamHQ uses to process personal data are:

<b>Service</b>	<b>Location</b>	<b>Use</b>	<b>Processor / Controller</b>
Amazon Web Services (AWS)	Australia / UAE	Hosting our SaaS products	Processor for a controller
MailGun	USA	Email server	Processor for a controller
SendGrid	USA	Email Server	Processor for a controller
BurstSMS / Kudosity	Australia	SMS Provider	Processor for a controller
Xero	Australia	Finance / Invoicing	Processor for a controller
Freshdesk	Australia	Providing customer support for TeamHQ products	Controller and processor
Google Analytics	USA	Website analytics	Processor for a controller
Google Apps	Australia	Administration	Processor for a controller
Sentry	USA	Error Logging	Processor for a controller